

Eric Svaan

Business Address

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Teaching and research interests:

- Project Management
- Supply Chain Operations
- Rapid Plant Assessment and Lean Operations Transformation
- Strategic Operations Management

Lecturer of Operations Management at Ross School of Business 1991 – present

Degree program teaching

Operations Management Core (graduate and undergraduate)
Project Management (graduate elective)
Special Topics in Supply Chain Management (graduate elective)
Strategic Management of Operations (graduate elective)
Integrated Operations (graduate elective)
Multidisciplinary Action Project (graduate)
Introduction to Management Science (undergraduate)

Executive Education program teaching

Plant Manager 201, custom program for Eaton Corporation, 2010 – present
Leadership of Plant Operations, Rapid Plant Assessment module, 2005 - present
Minnesota Executive Program, Operations Strategy module, 1999-present
Supply Chain module, custom for Rexam, Illbuck, & Andersen Cos., 2000-present
Lean Operations Transformation, Zaporozhtransformator Co., Ukraine, 2004

Tauber Manufacturing Institute Project Advisor, 1995 – present

Recent projects with Boeing, Exide, National Label, General Electric, Borg-Warner, Dow, Pfizer, Alcoa, Raytheon, Cummins, General Cable, , Ford, Chrysler, Colfax, Lutron.

Earned Degrees and certificates

M.S., Manufacturing and Operations Systems, Graduate School of Industrial Administration, Carnegie Mellon University, 1989.
M.B.A., Information Systems / Operations Management, Indiana University, 1983.
M. Div., Trinity Evangelical Divinity School, 1976.
A.B., Math and Linguistics, Indiana University, 1973.
Certified Fellow, American Production and Inventory Control Society (inactive)

Other Professional Experience

Analyst, Scheduler, Buyer: Hewlett Packard, 1983-87.
Hands-on Operations and Information Systems Management
Clerk: U. S. Postal Service, 1978-83.
A worm's eye view of a troubled service operation.
Pastor and Youth Director: Baptist and Presbyterian churches, 1976-79.
People-intense work with lofty motives and holy methods for low pay